

**Case Information**

<b>Control ID :</b> CIMS00003532740	<b>IC Number :</b> 12-WB15101665	<b>Submission Method :</b> Web	<b>Status :</b> Closed
<b>Level One :</b> Broadcast	<b>Level Two :</b> Programming Issues	<b>Level Three :</b> Profane	<b>Assigned Code Acronym :</b> PROF
<b>Owner Rep Number :</b> TSR29	<b>Creator :</b> cgb.475	<b>Problem Submitted Time :</b> 12/13/2012 10:58:21PM	<b>Date Closed :</b> 1/18/2013

**Contact Information**

Consumer Personal Information Omitted

City/State/ZipCode : HENDERSON NV 89015

**Indecency**

<b>Date of Program :</b> 12/09/2012	<b>Call Sign/Channel/Frequency :</b> Weekly
<b>Time of Program :</b> 7:00 PM	<b>City/State of Program :</b> Henderson, NV
<b>Network :</b> Showtime	<b>Program Type :</b> Cable/Satellite
<b>Name of Program/DJ/Personality/Song/Film :</b> Homeland	

**Problem Description**

This program and several others that show where they are using foul language. Every other word they say is the "F" word. There are several programs on satellite and broadcast that use four letter words constantly. Some of these are viewable in the late evening, but some are available during the Golden hour. Several of these shows also show simulated sex acts. Children have easy access to these shows and I'm sure they learn foul language and how to use it.

Conversely there are several program that do not resort to foul language. Shows in this category are: NCIS, NCIS LA, Last Resort, Person of Interest, etc, etc.

SEP 18 2012

FCC Mail Room

Approved by OMB

3060-0874

Estimated time per response: 15 minutes

**Federal Communications Commission  
Washington, DC 20554**

**FCC Form 475B**

**Obscene, Profane, and/or Indecent Material Complaint Form**

**In order to process your complaint, the Commission needs the information marked below with an asterisk (\*). Information not marked with an asterisk (\*), if available, is also helpful.**

**Consumer Information:**

\*First Name: [REDACTED]

Middle Initial: \_\_\_\_\_

\*Last Name: [REDACTED]

\*Post Office : \_\_\_\_\_  
Box Number \_\_\_\_\_

\*Street Address: [REDACTED]

(Either Street Address OR Post Office Box is required)

\*City: DENVER

\*State: COLORADO

\*Zip Code 80219

E-Mail Address: \_\_\_\_\_

Daytime Telephone Number: \_\_\_\_\_

**Program Information:**

\* (1) Date of Program: 07/12/2012

\* (2) Time of Program: 9<sup>00</sup> - 9<sup>59</sup> PM MST

(3) Network: CBS

\*(4) Call Sign, Channel **OR** Frequency of the station on which you viewed/heard the material: KCNC 4-1

\*(5) City and State where program was viewed or heard: Denver, Colorado

(6) Name of Program or DJ/Personality/Song/Film: Person Of Interest

\*Please include below as many details about the program as possible in order to help the FCC determine whether the material was obscene, profane, and/or indecent (such as specific words, language, images, etc.):

"talk about a ball buste"  
I consider this profane, indecent &  
obscene material & I am asking the FCC  
to fine KCNC & CBS

You are not required to submit a transcript or an audiotape, videotape, CD/DVD or other recording in support of your complaint. Doing so, however, may help expedite the processing of your complaint. If you choose to submit a transcript you should send both this complaint and the transcript to The Federal Communications Commission, Consumer & Governmental Affairs Bureau, Consumer Inquiries and Complaints Division, 445 12th Street, S.W., Washington, DC 20554. If you choose to submit an audiotape, videotape, CD/DVD or other recording, you should send both this complaint form and the recording to Federal Communications Commission, Consumer & Governmental Affairs Bureau, Consumer Inquiries and Complaints Division, 9300 East Hampton Drive, Capitol Heights, MD 20743. Any documentation of the programming becomes part of the Commission's records and cannot be returned.

For additional information, please see our Obscene, Profane, and Indecent Broadcasts Fact Sheet at <http://www.fcc.gov/cgb/consumerfacts/obscene.pdf>.

#### FCC NOTICE REQUIRED BY THE PRIVACY ACT AND PAPERWORK REDUCTION ACT

The Federal Communications Commission is authorized under the Communications Act of 1934, as amended, to collect the personal information that we request in this form. This form is used for complaints about obscene, profane and indecent programming. The public reporting for this collection of information is estimated to average 15 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the required data, and completing and reviewing the collection of information. If you have any comments on this burden estimate, or how we can improve the collection and reduce the burden it causes you, please write to the Federal Communications Commission, AMD-PERF, Paperwork Reduction Project (3060-0874), Washington, DC 20554. We will also accept your comments regarding the Paperwork Reduction Act aspects of this collection via the Internet if you send them to [Leslie.Smith@fcc.gov](mailto:Leslie.Smith@fcc.gov). PLEASE DO NOT SEND YOUR COMPLETED FORMS TO THIS ADDRESS.

Remember - You are not required to respond to a collection of information sponsored by the Federal government, and the government may not conduct or sponsor this collection, unless it displays a currently valid OMB control number or if we fail to provide you with this notice. This collection has been assigned an OMB control number of 3060-0874.

In addition, the information that consumers provide when filling out FCC Form 475B is covered by the system of records notice, FCC/CGB-1, Informal Complaints and Inquiries File (Broadcast, Common Carrier, and Wireless

**Federal Communications Commission  
Washington, DC 20554**

Received & Inspected

AUG 23 2012

FCC Mail Room

**FCC Form 475B  
Obscene, Profane, and/or Indecent Material Complaint Form**

**In order to process your complaint, the Commission needs the information marked below with an asterisk (\*). Information not marked with an asterisk (\*), if available, is also helpful.**

**Consumer Information:**

\*First Name: [REDACTED]  
Middle Initial: \_\_\_\_\_  
\*Last Name: [REDACTED]  
\*Post Office : \_\_\_\_\_  
Box Number \_\_\_\_\_  
\*Street Address: [REDACTED] [REDACTED]  
\_\_\_\_\_

(Either Street Address OR Post Office Box is required)

\*City: DENVER  
\*State: CO  
\*Zip Code 80219  
E-Mail Address: \_\_\_\_\_  
Daytime Telephone Number: \_\_\_\_\_

**Program Information:**

\*(1) Date of Program: 08/16/2012  
\*(2) Time of Program: 9<sup>00</sup> - 9<sup>59</sup> pm MST  
(3) Network: CBS

\*(4) Call Sign, Channel OR Frequency of the station on which you viewed/heard the material: KCNC-TV 4-1

\*(5) City and State where program was viewed or heard: \_\_\_\_\_

(6) Name of Program or DJ/Personality/Song/Film: PERSON OF INTEREST

\*Please include below as many details about the program as possible in order to help the FCC determine whether the material was obscene, profane, and/or indecent (such as specific words, language, images, etc.):

AT APPROXIMATELY 9<sup>30</sup> PM MST, ONE OF  
THE CHARACTERS IN THIS PROGRAM SAID  
"KISS MY ASS" AT 9<sup>41</sup> "I'M SCREWING HIM"  
AT 9<sup>51</sup> "HES THE ONE WHO SCREWED UP" I CONSIDER  
THIS OBSCENE, PROFANE & INDECENT AND I AM ASKING  
THE FCC TO FINE ~~KCNC~~ & KCNC.  
CBC

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Approved by OMB  
3060-0874

Estimated time per response: 15 minutes

**Federal Communications Commission  
Washington, DC 20554**

Received & Inspected

**FCC Form 475B**

Obscene, Profane, and/or Indecent Material Complaint Form

OCT 07 2011

FCC Mail Room

**In order to process your complaint, the Commission needs the information marked below with an asterisk (\*). Information not marked with an asterisk (\*), if available, is also helpful.**

**Consumer Information:**

\*First Name:

Middle Initial:

\*Last Name:

\*Post Office :  
Box Number

\*Street Address:

(Either Street Address OR Post Office Box is required)

\*City:

\*State:

\*Zip Code

E-Mail Address:

Daytime Telephone Number:

**Program Information:**

\*(1) Date of Program:

\*(2) Time of Program:

(3) Network:

~~F. Parker~~

[Redacted]

[Redacted]

[Redacted]

DENVER

Co.

80219 - 1404

09/29/2011

8<sup>00</sup> - 9<sup>00</sup> PM MST

CBS

\* (4) Call Sign, Channel OR Frequency of the station on which you viewed/heard the material: KCNC CHANNEL 4.1 DENVER, CO

\* (5) City and State where program was viewed or heard: DENVER, CO.

(6) Name of Program or DJ/Personality/Song/Film: "PERSON OF INTEREST"  
EPISODE "Ghosts"

\* Please include below as many details about the program as possible in order to help the FCC determine whether the material was obscene, profane, and/or indecent (such as specific words, language, images, etc.):

DURING THE PROGRAM ONE OF THE CHARACTERS  
TOLD ANOTHER ONE "KISS MY ASS!!!"  
I BELIEVE THIS WAS OBVIOUSLY OBSCENE,  
PROFANE & INDECENT MATERIAL, AND I AM  
ASKING THE FCC TO FINE KCNC & CBS.

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**Case Information**

<b>Control ID :</b> CIMS00003368257	<b>IC Number :</b> 12-WB14967104	<b>Submission Method :</b> Web	<b>Status :</b> Closed
<b>Level One :</b> Broadcast	<b>Level Two :</b> Programming Issues	<b>Level Three :</b> Profane	<b>Assigned Code Acronym :</b> PROF
<b>Owner Rep Number :</b> TSR42	<b>Creator :</b> cgb.475	<b>Problem Submitted Time :</b> 4/12/2012 11:23:40PM	<b>Date Closed :</b> 5/4/2012

**Contact Information**

Consumer Personal Information Omitted

City / State / Zip : OKLAHOMA CITY OK 73139

**Indecency**

<b>Date of Program :</b> 04/12/2012	<b>Call Sign/Channel/Frequency :</b> KWTB.DTV
<b>Time of Program :</b> 09:18:00 PM	<b>City/State of Program :</b> Oklahoma City/Oklahoma
<b>Network :</b> CBS	<b>Program Type :</b> TV
<b>Name of Program/DJ/Personality/Song/Film :</b> Person of Interest	

**Case Referred**

<b>Case Referral Agency :</b>	FCC/Enforcement Bureau
<b>Referral Division/Dept. :</b>	IHD - Investigation & Hearings
<b>Referral Date :</b>	5/4/2012
<b>EB/IHD Exported Case :</b>	5/21/2012

**Problem Description**

In the program Police Detective Carter is being questioned. statement: by letting this guy run you have created a problem for the whole department. Detective Carter responds I did not let the guy run I have been trying to catch "THE SON OF A BITCH". This is not the first time profanity has been use in this program. Every episode the profanity gets worse. Please do something to clean up the airwaves. I honestly believe that if primetime was viewed from 6 PM to 10 PM on any of the networks CBS, ABC or NBC the only time you wouldn't be subject to profanity or offensive material would be during the commercials. PLEASE PLEASE clean up the airwaves. Levy some fines and reduce the national debt. Thank you.



**Case Information**

<b>Control ID :</b> CIMS00003348503	<b>IC Number :</b> 12-WB14946959	<b>Submission Method :</b> Web	<b>Status :</b> Closed
<b>Level One :</b> Broadcast	<b>Level Two :</b> Programming Issues	<b>Level Three :</b> Content Criticism	<b>Assigned Code Acronym :</b> PCCR
<b>Owner Rep Number :</b> TSR42	<b>Creator :</b> cgb.475	<b>Problem Submitted Time :</b> 3/9/2012 3:51:50PM	<b>Date Closed :</b> 4/5/2012

**Contact Information**

Consumer Personal Information Omitted

City / State / Zip : RAVENNA OH 44266

**Indecency**

<b>Date of Program :</b> 03/08/2012	<b>Call Sign/Channel/Frequency :</b> WOio
<b>Time of Program :</b> 9:00PM	<b>City/State of Program :</b> Ravenna
<b>Network :</b> CBS	<b>Program Type :</b> TV
<b>Name of Program/DJ/Personality/Song/Film :</b> Person of Interest	

**Case Referred**

<b>Case Referral Agency :</b>	FCC/Enforcement Bureau
<b>Referral Division/Dept. :</b>	IHD - Investigation & Hearings
<b>Referral Date :</b>	4/5/2012
<b>EB/IHD Exported Case :</b>	4/25/2012

**Problem Description**

Dear Sir

Last evening March 8, 2012 at 9:00 PM I was watching my favorite program, Person of Interest. On this program they had the most disgusting thing I have ever seen. They had two men kissing, and it was ever bit as sickening to me as a woman with her boobs out is to another woman.

This crap is nothing more than the Homosexuals trying to shove their life style down everyone throat. This program is watched by a number of young people and they should not be forced to watch this trash on public television. It is apparent that the homosexuals are using the TV, and the movies, to further their cause and I want it stopped.

**Case Information**

<b>Control ID :</b> CIMS00003532740	<b>IC Number :</b> 12-WB15101665	<b>Submission Method :</b> Web	<b>Status :</b> Closed
<b>Level One :</b> Broadcast	<b>Level Two :</b> Programming Issues	<b>Level Three :</b> Profane	<b>Assigned Code Acronym :</b> PROF
<b>Owner Rep Number :</b> TSR29	<b>Creator :</b> cgb.475	<b>Problem Submitted Time :</b> 12/13/2012 10:58:21PM	<b>Date Closed :</b> 1/18/2013

**Contact Information**

Consumer Personal Information Omitted

City/State/ZipCode : HENDERSON NV 89015

**Indecency**

<b>Date of Program :</b> 12/09/2012	<b>Call Sign/Channel/Frequency :</b> Weekly
<b>Time of Program :</b> 7:00 PM	<b>City/State of Program :</b> Henderson, NV
<b>Network :</b> Showtime	<b>Program Type :</b> Cable/Satellite
<b>Name of Program/DJ/Personality/Song/Film :</b> Homeland	

**Problem Description**

This program and several others that show where they are using foul language. Every other word they say is the "F" word. There are several programs on satellite and broadcast that use four letter words constantly. Some of these are viewable in the late evening, but some are available during the Golden hour. Several of these shows also show simulated sex acts. Children have easy access to these shows and I'm sure they learn foul language and how to use it.

Conversely there are several program that do not resort to foul language. Shows in this category are: NCIS, NCIS LA, Last Resort, Person of Interest, etc, etc.

<b>Form Type</b>	2000F - Other Communications Complaint Not Covered by Form 2000A through Form 2000E		
<b>Complaint Number</b>	12-C00371635-1	<b>Complaint Source</b>	Web
<b>Date Received</b>	02/16/2012	<b>Attachments</b>	No
<b>Category</b>	Programming	<b>Subcategory</b>	Content Criticism
<b>Complainant Information</b>			
<b>Company</b>			
<b>Address</b>			
<b>City/State/Zip</b>	middletown	DE	19709
<b>Complaint Information</b>			
<b>Company</b>			
<b>Call Sign</b>		<b>TV Channel</b>	
<b>City/State/Zip</b>			
<b>Comments</b>	<p>don't know if I'm contacting the proper 'company' regarding my complaint but here goes:  its seems pretty recent but what's been happening during several of our most popular  shows HAWAII 50, PERSON OF INTEREST etc. they have been playing music during  the talking parts which is almost impossible to hear what is being said. It used to be  during action parts etc they would play music but why (in Gods name) would they need to  play music during speaking parts? It's become so annoying we just change the station.  thank you for your cooperation. [REDACTED]</p>		

<b>Form Type</b>	2000C - Disability Access Complaint		
<b>Complaint Number</b>	12-C00416215-1	<b>Complaint Source</b>	Web
<b>Date Received</b>	08/07/2012	<b>Attachments</b>	Yes
<b>Category</b>	Disability	<b>Subcategory</b>	Closed Captioning
<b>Complainant Information</b>			
<b>Company</b>			
<b>Address</b>			
<b>City/State/Zip</b>	Reed City	MI	49677
<b>Complaint Information</b>			
<b>Company</b>			
<b>Call Sign</b>		<b>TV Channel</b>	
<b>City/State/Zip</b>			
<b>Comments</b>	<p>Person of Interest (&amp; all others that I watch)</p> <p>Closed captioning starts to lag behind dialog, up until 3-5 sentences have been spoken, then the captioning skips ahead to catch up, missing what's been said. This is very frustrating for someone hard of hearing like myself. I don't know if it's the network or the TV station that has the problem. It is not the satellite provider, since we previously had Dish Network, and had the same problem. The only resolution I would like is that the closed captioning meet the same standards as on other networks, notably USA &amp; TNT, two of the best.</p>		

<b>Form Type</b>	2000G		
<b>Complaint Number</b>	13-C00467916-1	<b>Complaint Source</b>	Web
<b>Date Received</b>	01/31/2013	<b>Attachments</b>	No
<b>Category</b>	Programming	<b>Subcategory</b>	Loud Commercials
<b>Complainant Information</b>			
<b>Company</b>			
<b>Address</b>			
<b>City/State/Zip</b>	White Haven	PA	18661
<b>Complaint Information</b>			
<b>Company</b>			
<b>Call Sign</b>		<b>TV Channel</b>	
<b>City/State/Zip</b>			
<b>Comments</b>	All of the commercials are much louder than the programs with which they are associated. The same thing was also true of Person of Interest, broadcast at 9 pm on the above date, also on CBS.		

<b>Form Type</b>	2000G		
<b>Complaint Number</b>	13-C00470239-1	<b>Complaint Source</b>	Web
<b>Date Received</b>	02/07/2013	<b>Attachments</b>	No
<b>Category</b>	Programming	<b>Subcategory</b>	Loud Commercials
<b>Complainant Information</b>			
<b>Company</b>			
<b>Address</b>			
<b>City/State/Zip</b>	Otto	NC	28763
<b>Complaint Information</b>			
<b>Company</b>			
<b>Call Sign</b>		<b>TV Channel</b>	
<b>City/State/Zip</b>			
<b>Comments</b>	All commercials during Person of Interest and Elementary were louder than programming		



<b>Form Type</b>	2000G		
<b>Complaint Number</b>	13-C00472616-1	<b>Complaint Source</b>	Web
<b>Date Received</b>	02/15/2013	<b>Attachments</b>	No
<b>Category</b>	Programming	<b>Subcategory</b>	Loud Commercials
<b>Complainant Information</b>			
<b>Company</b>			
<b>Address</b>			
<b>City/State/Zip</b>	PASCO	WA	99301
<b>Complaint Information</b>			
<b>Company</b>			
<b>Call Sign</b>		<b>TV Channel</b>	
<b>City/State/Zip</b>			
<b>Comments</b>	Commercial volumes during the CBS show Person of Interest and the commercial was on 2/14/13 for the Burlington Coat Factory at 9:30pm on Ch 19 and also commercials for Prolia drug and Verizon cells at 10:45pm during Elementary. Need commercials to be at same level as programming. ctr131		

<b>Form Type</b>	2000G		
<b>Complaint Number</b>	13-C00476331-1	<b>Complaint Source</b>	Web
<b>Date Received</b>	02/27/2013	<b>Attachments</b>	No
<b>Category</b>	Programming	<b>Subcategory</b>	Loud Commercials
<b>Complainant Information</b>			
<b>Company</b>			
<b>Address</b>			
<b>City/State/Zip</b>	Pasco	WA	99301
<b>Complaint Information</b>			
<b>Company</b>			
<b>Call Sign</b>		<b>TV Channel</b>	
<b>City/State/Zip</b>			
<b>Comments</b>	CTR 277: The consumer was watching her program, Person of Interest, when the Verizon Cellphone commercial came on. It was significantly louder than the volume of the program she was watching and seem to blare on the TV after her program. She was concerned that it would awaken her three young children.		



<b>Form Type</b>	2000G		
<b>Complaint Number</b>	13-C00476334-1	<b>Complaint Source</b>	Web
<b>Date Received</b>	02/27/2013	<b>Attachments</b>	No
<b>Category</b>	Programming	<b>Subcategory</b>	Loud Commercials
<b>Complainant Information</b>			
<b>Company</b>			
<b>Address</b>			
<b>City/State/Zip</b>	Pasco	WA	99301
<b>Complaint Information</b>			
<b>Company</b>			
<b>Call Sign</b>		<b>TV Channel</b>	
<b>City/State/Zip</b>			
<b>Comments</b>	CTR 277: The consumer noticed that during the Person of Interest program, the commercials were significantly louder than the program. She was very concerned that the loudness of the commercials would awaken her three young children.		

<b>Form Type</b>	2000G		
<b>Complaint Number</b>	13-C00476335-1	<b>Complaint Source</b>	Web
<b>Date Received</b>	02/27/2013	<b>Attachments</b>	No
<b>Category</b>	Programming	<b>Subcategory</b>	Loud Commercials
<b>Complainant Information</b>			
<b>Company</b>			
<b>Address</b>			
<b>City/State/Zip</b>	Pasco	WA	99301
<b>Complaint Information</b>			
<b>Company</b>			
<b>Call Sign</b>		<b>TV Channel</b>	
<b>City/State/Zip</b>			
<b>Comments</b>	CTR 277: The consumer noticed that during the Person of Interest program, the commercials were significantly louder than the program. She was very concerned that the loudness of the commercials would awaken her three young children.		

<b>Form Type</b>	2000G		
<b>Complaint Number</b>	13-C00479436-1	<b>Complaint Source</b>	Web
<b>Date Received</b>	03/11/2013	<b>Attachments</b>	No
<b>Category</b>	Programming	<b>Subcategory</b>	Loud Commercials
<b>Complainant Information</b>			
<b>Company</b>			
<b>Address</b>			
<b>City/State/Zip</b>	Wheaton	IL	60187
<b>Complaint Information</b>			
<b>Company</b>			
<b>Call Sign</b>		<b>TV Channel</b>	
<b>City/State/Zip</b>			
<b>Comments</b>	These airs are blaring. Sleep Number Beds, Person of Interest, Honda Cars, Target, and Kohl's.		

<b>Form Type</b>	2000G		
<b>Complaint Number</b>	13-C00480692-1	<b>Complaint Source</b>	Web
<b>Date Received</b>	03/14/2013	<b>Attachments</b>	No
<b>Category</b>	Programming	<b>Subcategory</b>	Loud Commercials
<b>Complainant Information</b>			
<b>Company</b>			
<b>Address</b>			
<b>City/State/Zip</b>	Pasco	WA	99301
<b>Complaint Information</b>			
<b>Company</b>			
<b>Call Sign</b>		<b>TV Channel</b>	
<b>City/State/Zip</b>			
<b>Comments</b>	The consumer wanted to complaint about an I-pod commercial that was broadcasted during a program called Person of interest through CBS. According to the consumer the commercial was extremely loud. CTR-11		

<b>Form Type</b>	2000G		
<b>Complaint Number</b>	13-C00480695-1	<b>Complaint Source</b>	Web
<b>Date Received</b>	03/14/2013	<b>Attachments</b>	No
<b>Category</b>	Programming	<b>Subcategory</b>	Loud Commercials
<b>Complainant Information</b>			
<b>Company</b>			
<b>Address</b>			
<b>City/State/Zip</b>	Pasco	WA	99301
<b>Complaint Information</b>			
<b>Company</b>			
<b>Call Sign</b>		<b>TV Channel</b>	
<b>City/State/Zip</b>			
<b>Comments</b>	The consumer was watching the show person of interest when the commercial advertising a movie or a show called Emperor came on. The consumer states that the commercial was louder than the show she watching at the time. CTR119		

<b>Form Type</b>	2000G		
<b>Complaint Number</b>	13-C00480702-1	<b>Complaint Source</b>	Web
<b>Date Received</b>	03/14/2013	<b>Attachments</b>	No
<b>Category</b>	Programming	<b>Subcategory</b>	Loud Commercials
<b>Complainant Information</b>			
<b>Company</b>			
<b>Address</b>			
<b>City/State/Zip</b>	Pasco	WA	99301
<b>Complaint Information</b>			
<b>Company</b>			
<b>Call Sign</b>		<b>TV Channel</b>	
<b>City/State/Zip</b>			
<b>Comments</b>	The consumer was watching the show person of interest when the commercial Target came on. The consumer states that the commercial was louder than the show she watching at the time. CTR119		



<b>Form Type</b>	2000G		
<b>Complaint Number</b>	13-C00489202-1	<b>Complaint Source</b>	Web
<b>Date Received</b>	04/16/2013	<b>Attachments</b>	No
<b>Category</b>	Programming	<b>Subcategory</b>	Loud Commercials
<b>Complainant Information</b>			
<b>Company</b>			
<b>Address</b>			
<b>City/State/Zip</b>	Chandler	AZ	85225
<b>Complaint Information</b>			
<b>Company</b>			
<b>Call Sign</b>		<b>TV Channel</b>	
<b>City/State/Zip</b>			
<b>Comments</b>	I was watching "Person of Interest" and the list of commercials began at 8:10 and ran for four minutes until 8:14. They were much louder than the program. The same was true for all of the commercials that hour, eight until nine P.M.		

<b>Form Type</b>	2000G		
<b>Complaint Number</b>	13-C00509175-1	<b>Complaint Source</b>	Web
<b>Date Received</b>	07/05/2013	<b>Attachments</b>	No
<b>Category</b>	Programming	<b>Subcategory</b>	Loud Commercials
<b>Complainant Information</b>			
<b>Company</b>			
<b>Address</b>			
<b>City/State/Zip</b>	MINNEAPOLIS	MN	55417
<b>Complaint Information</b>			
<b>Company</b>			
<b>Call Sign</b>		<b>TV Channel</b>	
<b>City/State/Zip</b>			
<b>Comments</b>	Concern is with commercial volume. The loud commercial was for Verizon Wireless during the Person of Interest on CBS Ch 4 WCCO thru Comcast on 7/4/13 at 8:46pm. Consumer saw it again on Elementary on same network and channel at 9:19pm. ctr131		



<b>Form Type</b>	2000E - Media (General) Complaint		
<b>Complaint Number</b>	12-C00411483-1	<b>Complaint Source</b>	Web
<b>Date Received</b>	07/19/2012	<b>Attachments</b>	No
<b>Category</b>	Other	<b>Subcategory</b>	Alleged Rule Violation
<b>Complainant Information</b>			
<b>Company</b>			
<b>Address</b>			
<b>City/State/Zip</b>	louisville	KY	40220
<b>Complaint Information</b>			
<b>Company</b>	insight		
<b>Call Sign</b>		<b>TV Channel</b>	
<b>City/State/Zip</b>			
<b>Comments</b>	<p>about 10pm july 19 the signal from insight for channel 5 in louisville ky blacked out. signal was from a rochester cbs station being used [perhaps illegally as there has been local information that the rochester cbs affiliate was being used by insight without compensation or agreement] blacked out several times over the span of 15 minutes or so. when the signal finally stabilized, the local wkly cbs affiliate was the station providing the signal.</p> <p>no information for this outage was transmitted from 10:01 till the transfer was done. after contacting the local insight customer service, the representative had no knowledge of the switchover. she stated there was no plan to rebroadcast the program content. this action prevented a contiguous broadcast of the program "person of interest". please accept this complaint and please seek to prevent future outages like this, or at least have the operator rebroadcasts the episode or make other remuneration available. thank you</p>		

<b>Form Type</b>	2000C - Disability Access Complaint		
<b>Complaint Number</b>	12-C00429136-1	<b>Complaint Source</b>	Web
<b>Date Received</b>	10/01/2012	<b>Attachments</b>	Yes
<b>Category</b>	Disability	<b>Subcategory</b>	Closed Captioning
<b>Complainant Information</b>			
<b>Company</b>			
<b>Address</b>			
<b>City/State/Zip</b>	Washington	DC	20003
<b>Complaint Information</b>			
<b>Company</b>	Showtime on demand or Comcast		
<b>Call Sign</b>		<b>TV Channel</b>	
<b>City/State/Zip</b>			
<b>Comments</b>	<p>I cannot watch anything on demand because the closed captioning does not come on. I tried to watch Homeland through on demand but it was not closed captioned. I have also had this problem with other on demand shows.</p> <p>Erin Moriarty Harrelson and Paul Harrelson</p> <p>I cannot watch shows on demand, especially shows shown on Showtime channel such as Homeland and Borgias. This happens often (I have not been keeping track of dates/times). I would like for these shows to be closed captioned and accessible to me. I want to watch Homeland, just like everyone else. I want closed captioning to be accessible all the time and on demand.</p>		

<b>Form Type</b>	2000G		
<b>Complaint Number</b>	12-C00447924-1	<b>Complaint Source</b>	Web
<b>Date Received</b>	12/13/2012	<b>Attachments</b>	No
<b>Category</b>	Programming	<b>Subcategory</b>	Loud Commercials
<b>Complainant Information</b>			
<b>Company</b>			
<b>Address</b>			
<b>City/State/Zip</b>	Racine	WI	53402
<b>Complaint Information</b>			
<b>Company</b>			
<b>Call Sign</b>		<b>TV Channel</b>	
<b>City/State/Zip</b>			
<b>Comments</b>	We have been watching two programs tonight. "Person of Interest" on CBS-58, and "Scandal" on WISN-12, both in Milwaukee. Every other commercial is LOUDER than the programs! Today is the day this new law went into affect, yet it doesn't seem to have changed anything. I'm terribly disappointed.		

<b>Form Type</b>	2000G		
<b>Complaint Number</b>	12-C00447952-1	<b>Complaint Source</b>	Web
<b>Date Received</b>	12/13/2012	<b>Attachments</b>	No
<b>Category</b>	Programming	<b>Subcategory</b>	Loud Commercials
<b>Complainant Information</b>			
<b>Company</b>			
<b>Address</b>			
<b>City/State/Zip</b>	palos Hills,	IL	60465
<b>Complaint Information</b>			
<b>Company</b>			
<b>Call Sign</b>		<b>TV Channel</b>	
<b>City/State/Zip</b>			
<b>Comments</b>	During the broadcast of Person of Interest all the commercials were louder than the episode itself.		

<b>Form Type</b>	2000A - Deceptive or Unlawful Advertising or Marketing Complaint		
<b>Complaint Number</b>	12-C00454412-1	<b>Complaint Source</b>	Web
<b>Date Received</b>	12/28/2012	<b>Attachments</b>	Yes
<b>Category</b>	Advertising	<b>Subcategory</b>	Deceptive or Misleading

#### Complainant Information

<b>Company</b>			
<b>Address</b>			
<b>City/State/Zip</b>	Bethesda	MD	20817

#### Complaint Information

<b>Company</b>			
<b>Call Sign</b>		<b>TV Channel</b>	
<b>City/State/Zip</b>			

**Comments** I am a Verizon Fios customer. On December 20, 2012, Verizon sent me a promotional email claiming,

Watch SHOWTIME® on FREE On Demand  
Catch FULL episodes of hit SHOWTIME series FREE On Demand Dec. 24Jan. 13!  
Watch episodes from the latest seasons of Homeland, Dexter®, Shameless, House of Lies and Californication FREE!

Using Your Remote, Press:

- 1.On Demand
- 2.Premiums
- 3.SHOWTIME

I tried to access Showtime on December 24th, but could not do so without agreeing to subscribe to the service. I called Verizon, which claimed they could not honor the promotion. Verizon gave no reason, but stated that they had a special price at which I could subscribe to Showtime for 6 months. I think this was a classic bait and switch situation. Please make them pay for abusing their customers.



<b>Form Type</b>	2000G		
<b>Complaint Number</b>	13-C00457198-1	<b>Complaint Source</b>	Web
<b>Date Received</b>	01/03/2013	<b>Attachments</b>	No
<b>Category</b>	Programming	<b>Subcategory</b>	Loud Commercials
<b>Complainant Information</b>			
<b>Company</b>			
<b>Address</b>			
<b>City/State/Zip</b>	Ellington	CT	06029
<b>Complaint Information</b>			
<b>Company</b>			
<b>Call Sign</b>		<b>TV Channel</b>	
<b>City/State/Zip</b>			
<b>Comments</b>	<p>The Microsoft Surface commercial music was significantly louder than the average noise during the antenna broadcast of CBS's Person of Interest. The sound affects for the commercial were even louder than the music. On the next commercial, the sound level went back to normal. Thank you for looking into this.</p>		

<b>Form Type</b>	2000G		
<b>Complaint Number</b>	13-C00460370-1	<b>Complaint Source</b>	Web
<b>Date Received</b>	01/10/2013	<b>Attachments</b>	No
<b>Category</b>	Programming	<b>Subcategory</b>	Loud Commercials
<b>Complainant Information</b>			
<b>Company</b>			
<b>Address</b>			
<b>City/State/Zip</b>	Houston	TX	77073
<b>Complaint Information</b>			
<b>Company</b>			
<b>Call Sign</b>		<b>TV Channel</b>	
<b>City/State/Zip</b>			
<b>Comments</b>	As I was watching Person of Interest, the teaser commercial for Undercover Boss came on and it was much louder than the program that I was watching. I had to turn the commercial down. When my program came back on, I had to turn my program volume back up.		

<b>Form Type</b>	2000G		
<b>Complaint Number</b>	13-C00461743-1	<b>Complaint Source</b>	Web
<b>Date Received</b>	01/14/2013	<b>Attachments</b>	No
<b>Category</b>	Programming	<b>Subcategory</b>	Loud Commercials
<b>Complainant Information</b>			
<b>Company</b>			
<b>Address</b>			
<b>City/State/Zip</b>	Los Angeles	CA	90068
<b>Complaint Information</b>			
<b>Company</b>			
<b>Call Sign</b>		<b>TV Channel</b>	
<b>City/State/Zip</b>			
<b>Comments</b>	<p>I was excited awaiting the new ruling to take effect controlling the loud TV commercials. Since it has, however, I still find myself constantly turning down the commercials and then having to turn the program back up. Many programs I like and watch have dialog where they are almost whispering to each other most of the time (Castle, Mentalist, Person Of Interest, etc.) and so I have to turn the tv up to hear and then bam! here comes a tv commercial. My opinion is that stations have done this on purpose to get around the new FCC ruling. I worked in TV commercials for over 25 years and would not put this past these people for a second! Why don't you insist on using a limiter on their output to make all of it the same level such as used in radio and in the music business? If you just put a max db level on the commercials and then they just lower the level of their programming you have not succeeded in what you were trying to do. Perhaps televisions should come with this limiter.</p>		



<b>Form Type</b>	2000G		
<b>Complaint Number</b>	13-C00467166-1	<b>Complaint Source</b>	Web
<b>Date Received</b>	01/30/2013	<b>Attachments</b>	No
<b>Category</b>	Programming	<b>Subcategory</b>	Loud Commercials
<b>Complainant Information</b>			
<b>Company</b>			
<b>Address</b>			
<b>City/State/Zip</b>	LAKE WORTH	FL	33467
<b>Complaint Information</b>			
<b>Company</b>			
<b>Call Sign</b>		<b>TV Channel</b>	
<b>City/State/Zip</b>			
<b>Comments</b>	<p>Concern is with commercial volumes thru Comcast. Unable to get issue corrected or addressed thru Comcast when calling and asking for a supervisor. On Ch 433 CBS NCIS at 8-9 and NCIS LA at 9-10 there were loud commercials: Example at 8:06pm Pepsi, Dominos, Windows iPhone; 8:15pm Survivor TV promo, Maybelline; 8:17pm Cialis; 8:18pm Person of Interest promo; 8:31pm Turbo Tax, Grammy Awards promo; 8:32pm GMC Truck, Volvo; 8:33pm Dodge Trucks; 8:44pm Subway; 8:45pm AT&amp;T iPhones, HR Block; 8:46pm Special K Protein, NCIS LA promo; 8:48pm Cadillac; 8:57pm McDonalds; 8:58pm Lincoln car; 8:59 TNT promo. Then at 9:09pm Windows phone; 9:11pm McDonalds, Golden Boy promo; 9:18pm Pam spray; 9:19pm Red Lobster; 9:20pm TMobile, Macys; 9:21pm Dove soap; 9:22pm Person of Interest promo; 9:29 Wireless telephone; 9:31 Brands Mart, AT&amp;T; 9:43pm Windows phone; 9:44 Pizza Hut. ctr131</p>		